

Quality and Environmental Policy

Vision

SWMAS Group vision is to be recognised as the leading manufacturing business support, consultancy and training provider in the South West.

Mission

Our mission is to inspire and support the growth and success of our customers by using our unique connections, knowledge, expertise and passion to provide insight, design solutions, leverage funding and deliver meaningful business improvement.

To help ensure we achieve our Mission and realise our Vision we will;

- Design and deliver services that support ambitious businesses to improve their performance, develop skills and reach their growth potential whilst helping them to reduce their impact on the environment.
- Work continually to improve everything we do so that our services meet or exceed the expectations of our clients and other interested stakeholders.
- Create a working environment where every employee is fully committed to delivering the highest standards of service by ensuring they are kept informed and have the skills and confidence to perform their tasks, safely and competently.
- Conduct our business in a manner that complies with ISO 9001, ISO 14001 applicable health, safety and environmental legislation and contractual and other requirements whilst at the same time protecting the environment and preventing pollution.
- Set, communicate and monitor objectives intended to improve quality and environmental performance.
- Be open about our environmental activities and, where appropriate, provide information to stakeholders regarding quality and environmental matters.
- Identify and manage risks associated with our business activities, client satisfaction and the environment and ensure these risks are considered whenever there are changes to business activities, client and regulatory requirements.
- Review this policy on an annual basis to ensure it continues to complement SWMAS' vision and mission.



Simon Howes
Managing Director
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