

# Understanding Six-Sigma

## An Awareness Day for Leaders and Senior Managers

Tuesday 25 August 2009  
Bournemouth AFC  
09:00 – 16:00

The practice of Six-Sigma enables the measuring and removing of variation and waste from within functions and processes. This powerful process methodology operates within the structure of Define, Measure, Analyse, Improve and Control (DMAIC). The methodology is project focused and delivers bottom line results fast.

This event has been designed to show the leaders within a business how Six-Sigma can be used as an essential tool in that journey towards sustainable continuous improvement, whilst increasing competitiveness, improving performance and motivating employees.

### Agenda:

**Morning** Understanding the Six-Sigma problem solving principles that would be used by GreenBelt/BlackBelt's  
*Interactive learning session*

**Afternoon** Statistical tools in action  
SPC  
Measurement System Analysis  
Design of Experiments  
*Interactive learning session*

### Testimonial

“ I was amazed at the results from this course when my operations team carried out the course project. It reduced our setups on a running product which has led to savings of over 100 man hours in the year, meaning we can manufacture smaller batches and deliver quicker !! .....I want to know how they did it and be able to support more similar projects”

Karen Friendship - Managing Director, Aldermans

**Continued overleaf/**

**BERR**

Department for Business  
Enterprise & Regulatory Reform

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**Event title:**            **Understanding Six-Sigma**  
**An awareness day for Leaders and Managers**

**Date:**                    Tuesday 25 August 2009 (Lunch Included)

**Venue:**                    Bournemouth AFC

**Organised by:**        Manufacturing Advisory Service in the South West (MAS - SW)

**Price:**                    £100 + VAT per delegate

**Please pass this form onto anyone else who may wish to attend**

**Important – please read:**

- Who should attend? Manufacturers within the South West, particularly those who influence change and improvement e.g. managing directors and operations managers
- Due to demand, only two attendees per company permitted
- Booking and payment can only be made on-line (invoice option available)
- Pre-registration is essential
- Once registered, a map/directions will be downloadable from the website and sent by email a week prior to the event, to the person who made the booking
- When booking please advise if you have any dietary requirements
- Cancellations – in the event of a delegate being unable to attend, please notify us on **0845 6083838**. Terms and conditions available at time of booking

**BOOK ON LINE NOW:**

[www.swmas.co.uk/Events/Events.php/737](http://www.swmas.co.uk/Events/Events.php/737)

Select '**BOOK NOW**' and pay by debit/credit card using Worldpay or request an invoice.

Payment for this programme must be made prior to the start date.